



Terms and Conditions

All equipment remains property of Events Casino

Payment:

A non-refundable deposit is required to secure a booking together with a signed confirmation of booking. An Invoice will be issued on receipt of the deposit. Payment of the remaining balance must be paid before, or at the very latest, on the day of the event.

Cancellations:

When a booking is received, Events Casino is financially obligated to engage the services of staff, suppliers and make logistical arrangements. Therefore the following cancellation terms apply:

If cancellation is made by the hirer outside 28 days of the date of the event, the hirer is liable to pay 50% of the booking value. Cancellations between 28 days and 14 days of the date of the event, the hirer is liable to pay 75% of the booking value. Cancellations inside 14 days of the event will be charged at full cost.

Events Casino reserves the right to cancel any bookings made by clients that refuse or fail to comply with our Booking Conditions. In this instance, when cancellations have to be made within 14 days of the event, full payment will be required.

Event Duration and Timings:

The period for which the event shall be run will be stated in the Booking Form, this is normally a maximum of 3 hours. For events that last more than 3 hours additional charges of £60 per hour, per Events Casino staff member present at the event, shall be charged to the hirer.

Unless agreed at the time of booking, Events Casino will deliver and set up our casino tables and equipment ONE hour before the tables are due to open. An earlier set up may or may not be possible and this may incur additional charges. Hirers that require an earlier set up time, must make this known at the time of booking.

Whilst every effort will be made to ensure our timely arrival, if due to circumstances outside our control, the event starts late, our liability is limited to a pro-rata reduction in hire rates, alternatively, the event can run on, in agreement with the hirer, to recover lost time.

Equipment and Damage:

All equipment, including tables, cards, chips and accessories remains the property of Events Casino. Deliberate acts of vandalism, damage or theft of equipment will be chargeable to the hirer at our standard rate applicable at the time of hire. Events Casino reserves the right to alter or amend equipment if necessary due to unforeseen circumstances. If this occurs, Events Casino will attempt to notify the hirer in advance of these changes. Damage caused by wilful disregard of instructions given by any of our representatives, will be charged to the hirer.

Events Casino insists that no drinks be placed on our casino tables at any time, and food must not be consumed at the casino tables at any time. If damage occurs to the casino tables due to wilful disregard of these rules, the damaged table will be shut down immediately and no refund will be offered regardless of the remaining dealing time. In this situation, if a guest causes damage to our casino equipment, whether intentionally or accidentally, the hirer will be responsible for the damage and liable to pay for the repair or replacement of the equipment.

Events Casino has a zero tolerance policy on verbal or physical abuse directed toward, or in the presence of our staff. This includes bad language and threatening behaviour. In this instance the owner reserves the right to shut down the casino with immediate effect. No refunds will be available.

Insurance:

Events Casino has £2,000,000 public liability insurance cover. The policy document is available for inspection on request. A Health and Safety officer has been appointed within the company and the Health and Safety Policy document is available for inspection. The owner regularly conducts risk assessment analysis before staging an event, nevertheless, the owner shall not be responsible for any injury or damage to persons or property arising from the use of any equipment under hire. All persons use the hire facilities provided entirely at their own risk.

Hirer Responsibilities:

In the event that equipment hired from Events Casino is required to be left unattended, the hirer is responsible for providing adequate and suitable security arrangements for the safe keeping of the equipment during the period of hire. The hirer must take all necessary steps (at its own expense) to retain possession and control of the equipment and in the event of losing possession or control will take all necessary steps to recover the equipment. The cost of replacing or repairing the equipment will be borne in full by the hirer. The hirer will pay the owner the full retail cost of any equipment that is lost, stolen or damaged beyond economic repair. This clause shall not affect your statutory rights.

Termination of Hire:

Events Casino shall be entitled to terminate the contract immediately and repossess the equipment at any time where the hirer is in breach of these terms and conditions, or if the hirer takes any steps, or if any process or action is started which, in the owners reasonable opinion suggests that the hirers solvency is in doubt. In this instance, the hirer authorises Events Casino to enter any property where we reasonably believe equipment to be, in order to repossess such equipment.

Force Majeure:

If Events Casino is unable to appear at an event by any reason due to force majeure, including, but not limited to fire, flood, strike, transport failure, accident, injury or illness, the hirer shall have no obligation or responsibility to Events Casino. In these circumstances, and at the discretion of Events Casino, a full refund of all monies received, shall be paid to the hirer.